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The first cyber café - the Cyberia Internet Café - appeared in London in September 1994. Since then cybercafés have sprung up around the world, making a considerable contribution to massification of the Internet. They have also opened up the way to an increase of computer crime, using these and other public domain

sites where the user is not in control of the security of the PC that is being used.

In such places protection of the PC does not depend on you, though as far as Protection of Information is concerned, it is a personal responsibility.

Therefore, **Basic Security Principles** provides you with hints on care to be taken when using public computers.

Check **In the News** to see an example of a phishing message address to Millennium bcp customers.

Don't be misled and, to navigate in security, keep in mind the portal-use rules that Millennium bcp publishes regularly.

- [Phishing messages addressed to Millennium bcp customers](#)
- [5 security suggestions when using a public computer](#)



## Highlights

### Phishing messages addressed to Millennium bcp customers

Several Millennium bcp customers have received e-mail messages asking them to provide information of a personal or confidential nature on a special screen.

The messages are sent to e-mail users regardless of whether they are customers of the Bank or not.

This is yet another case of phishing, directed at Millennium bcp for the purpose of accessing its customers' access credentials with a view to their future fraudulent use.

These phishing links lead the user to pages very similar to those used by Millennium bcp - anyone less watchful will not notice that the site is fake - where special forms ask customers to fill in personal information. This information is subsequently used for improper access to the customers' accounts.

If you receive a message of this sort don't continue and immediately contact the Bank via 707 50 24 24.

The message reproduced below is a copy of one that has appeared in e-mail inboxes, providing links that can easily mislead customers.



Estimado(a) Cliente,

Com o intuito de melhor o servir, o Millennium Bcp vem transmitir-lhe que está a proceder à verificação e actualização dos dados do cliente.

Com vista a este fim, somos a pedir-lhe que verifique e actualize os seus dados. Para sua maior comodidade poderá fazê-lo através do endereço abaixo mencionado.

<https://milleniumbcp.pt/clientes/avncentro2566467>

O cliente dispõe de 5 dias úteis para proceder à actualização de dados. Sendo que não o faça poderá ver o seu acesso restringido. O correcto preenchimento desta informação é fundamental para que as suas operações se façam sem prejuízo, para si.

Caso não seja cliente, ainda, poderá fazê-lo através deste endereço:

<https://milleniumbcp.pt/registo/registnove>

Gratos pela sua preferência, apresentamos os nossos melhores cumprimentos.

**\*\*Por favor Não responda A Este Email Porque Você Não receberá Uma Resposta\*\***

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As marcas registadas e os tipos designados são da responsabilidade dos respectivos proprietários.



A VIDA INSPIRA-NOS

Page requesting the insertion of confidential/personal information:

Fiscalidade | Imobiliário | Saúde | Automóveis | Viagens | Lazer

Home | Contas | Poupança & Investimento | Bolsa | Cartões | Crédito | Seguros

English | Registe | e-mail | Ajuda | Proteja o seu PC | Provedor do Cliente

Património  
Contas à Ordem >  
Transferências  
Pagamentos/  
Carregamentos  
Carteira Títulos >  
Cartões >  
Poupanças >  
Crédito >  
Documentos  
Histórico operações  
Personalização

**Acesso às suas contas**

Código de utilizador :

Password / Código de Acesso Multicanal :

Chave de Confirmação :

Nome :

Apelidos :

Morada :   
(rua, localidade, país, código postal)

Bilhete de Identidade :

Identificação Fiscal :

Número do seu Cartão de Crédito (Cartão Multibanco):

Mês de Expiração (Cartão Multibanco):

Ano de Expiração (Cartão Multibanco):

Código Pessoal :   
(Pin Cartão Multibanco)

**Aforo Crescente**  
GANHE  
ENQUANTO DEICANTA  
6%  
\*Aplicação financeira com taxas de crescentes, remunerada à taxa an nominal bruta de 6% no último trimestre

**Centro de Contactos**

**Em Portugal**  
707 50 24 24  
91 827 24 24  
93 522 24 24  
96 599 24 24

**No Estrangeiro**  
+351 707 50 24 24  
+351 21 005 24 24

Millennium bcp underscores some of the basis rules for secure use of Internet Banking services:

- the Bank's customers are never asked to provided information of a private or confidential nature by means of e-mail messages;
- you should always access the Millennium bcp site by entering the respective address in your browser. Suspect any e-mail asking you to access the Millennium bcp site through a link!  
E-mail messages sent by Millennium bcp never contain links, nor any ready-to-install software.
- customers should never provide their credentials to sites originating from links given in e-mails or via other Internet sites.

**Check the Security Tab on the millenniumbcp.pt, home page for 10 recommendations for secure access to the Millennium bcp site!**



## Basic Security Principles

## 5 security suggestions when using a public computer

Public computers in libraries, cyber cafés, airports and photocopy stores are very practical and cheaper than buying your own lap-top, and are sometimes even free. But are they secure? This depends on how you use them.

Here are five suggestions on how to use public computers without compromising your personal or financial information.



### **1 Don't save session information**

Many programmes (especially instant messaging programmes) include automatic session-start functions that will retain your user-name and password. Turn these options off so that no one can accidentally (or on purpose) start a session for you.

Always end a Web site session by clicking the end-session button on the site rather than closing the browser's window or entering another address. This will make it harder for or prevent other users from accessing your information.



### **2 Don't leave important information on the screen if you have to leave your computer unwatched**

If you have to move away from a public computer, even for a moment or two, end the session and all programmes and close any window that could contain personal information.



### **3 Delete your tracks**

When you finish using a public computer delete all temporary files and clear your Internet history.

To clear your temporary files and your Internet history:

- In Internet Explorer, click on Tools and then on Internet Options;
- On the General tab, under Temporary Internet Files, click on Eliminate Files and then on Eliminate Cookies.
- Under History, click on Clear History.



### **4 Keep an eye open for people peeping over your shoulder**

These days you hear so much news about how hackers enter your personal files that you sometimes forget plain, old-fashioned theft. When using a public computer keep on the watch for the "curious" who collect information by looking over your shoulder when entering your passwords.



### **5 Never enter important information when using a public computer**

The above measures provide basic protection against the occasional hacker using a public computer after you. Nevertheless, should someone have installed sophisticated software on the computer to record all your steps (key strokes) for illicit use it will not matter whether you kept your information or deleted it. They will continue to have access to this information.

To prevent this, avoid entering important information, sometimes called personal or confidential information, when using public computers.



[www.millenniumbcp.pt](http://www.millenniumbcp.pt)

707 50 24 24 / 91 827 24 24 / 93 522 24 24 / 96 599 24 24



"Best Corporate/Institucional Internet Bank" Empresas em Portugal - "Best Consumer Internet Bank" Particulares em Portugal - "Best Bill Payment and Presentment" na Europa - "Best Information Security Initiatives" na Europa - "Best Online Deposits Acquisition" na Europa